

23<sup>rd</sup> April 2012



In March 2012, our Real Estate Company was engaged to market and sell a residential property within the Warragul locality. A condition on the sale contract was to have the soil in an area of the rear yard analysed and assessed for contamination where an underground fuel drum had been located.

Our real estate agency had never been involved in a property sale whereby a soil contamination test was required. In accordance with our client's instructions, we began the process to find a suitable and reputable environmental company who could assist us in having the soil tested.

An internet search located the company Atma Environmental. Rory McPhillips at Atma Environmental answered my phone call and with a short conversation, Rory immediately understood what type of soil investigation was required. Rory was extremely professional and helpful and within 48 hours, he had provided our Office with a written proposal detailing the soil investigation, process involved and associated costs. On presentation of this proposal to the property owner, our client instantly gave approval to proceed.

Barbara Schulz was allocated as the Atma Project Manager. Barbara contacted our Office within 24 hours and arranged a convenient day and time to meet at the property and undertake the soil sampling. Barbara arrived at the subject property on time, provided an overview on what would now occur and advised of the time frame before results would be received. Barbara conducted herself in a very professional manner, was extremely polite and is a real asset to the Atma Company.

The written soil investigation report was received by our Office in the designated time frame and thoroughly detailed the soil investigation findings complete with full lab results. The report advised that the property had no soil contamination which was pleasing result for our client.

Brooke Cotter, Atma Environmental General Manager oversaw the project and once approval was provided by our client to proceed, Brooke immediately programmed this job into the system, assigned a Project Manager, set an internal deadline to have the report completed and identified the job as High Importance.

Our Company was extremely impressed with Atma Environmental with their attention to detail, their organisational skills, their quality work and their professional attitude and application.

We sincerely thank Atma Environmental for assisting our Company in this matter.

Yours Sincerely,

A handwritten signature in blue ink, appearing to read "V. Quirk".

**VIN QUIRK**  
**QUIRK REAL ESTATE PTY LTD**