29 November 2018

Atma Environmental Pty Ltd 56 William St ABBOTSFORD, VIC 3067 ATTN: Glenn Berry, Principal

Glenn,

## Re. Client Reference

Thank you for your call today to follow up on your recent environmental site assessment report (#1707) for our commercial property with EAO located in Arthurton Rd, Northcote.

Your report included an environmental and historical records review with sampling and assessment of soil vapours below the building to support a planned residential-use application to Council. As well as being valuable in supporting our residential use application, the information was actually very interesting historically and we enjoyed looking at old plans of the area that were supplied by you.

What you **also** provided (aside from the report, which was comprehensive and understandable) was friendly service and valuable advice. Your Operations Manager, Rory, made sure to fully inform me on the scope of work being completed and the inherent limitations thereof. Rory was extremely helpful prior to and during the process, with your report being delivered in a timely manner. Your field scientist was lovely as well. You have a great team!

Atma Environmental's assistance on the potential site contamination issues at our site was extremely professional and friendly and I would have no hesitation in recommending you and your knowledgeable team to any other business needing contaminated land consulting services.

Regards,

Jackie Van Dam